



Retail, including Grocery Stores, Pharmacy, Convenience Stores

Utah's Low Risk Phase Guidelines



Moving to yellow

A color-coded health guidance system has been developed by the State of Utah to guide health behaviors for individuals and businesses. Each level of the dial is guided by a rigorous measurement system which can be different by each region, county, city, or community.

Retail establishments exercise discernment, establishing principles for safe environment and public trust. Monitor employees for symptoms and encourage face coverings for any interactions taking place within 6 feet.

- Follow all employer guidelines (see below)
- Face coverings are worn for interactions that take place within a 6-foot distance
- Maintain signage to remind and help individuals stand at least 6 feet apart, including in store check-out lines
- Assign an employee to disinfect carts and baskets regularly
- Resume to normal patron capacity if social distancing guidelines can be maintained
- Provide hand sanitizer at checkout counters and entrance/exit
- Set an established daily window of time for high-risk individuals to come in without pressure from crowds
- Staff may only come closer than 6 feet to other staff and customers when accepting payment or delivering goods or services if wearing a face covering
- One-way aisles to support physical distancing
- Discourage bringing kids or strollers in stores when possible to allow as much space as possible in aisles
- Consider installing a clear plastic partition between cashier and customer where it is not possible to maintain 6 feet of distance
- Deliver products through curbside pick-up or delivery
- Make regular announcements to remind customers to follow physical distancing guidelines

Specific Guidance for Grocery & Pharmacy

- Separate order and delivery areas to keep customers from waiting too long in confined areas together
- Prevent people from self-serving any food items that are ready to eat and are not prepackaged; does not include fresh produce



- Only make bulk items available if they are individually packaged
- Allow individuals to bring their own reusable bags
- If possible, waive prescription delivery fees for high-risk individuals

General Employer Guidelines

Employers encourage flexible working arrangements (rotating shifts, remote work, etc.). Comply with distancing guidelines. Increased cleaning regimen of high-touch areas. Monitor employees for symptoms and well-being.

- All businesses open
- Employers take reasonable precautions
- Provide accommodations to high-risk employees; minimize face-to-face contact, assign tasks that allow these individuals to maintain a 6-foot distance from other employees or customers, implement flexible work hours or staggered shifts, allow high-risk individuals to work remotely
- Symptom* checking in business interactions
- Face coverings worn in settings where other social distancing measures are difficult to maintain; ensure that face coverings are available
- Encourage remote work when possible; employers exercise discretion with returning to onsite work
- Workplaces comply with distancing and hygiene guidelines
- Limit unnecessary travel
- Require employees to self-quarantine when returning from high-risk** areas
- Employers evaluate workforce strategy and concerns and enact strategies to minimize economic impact
- Employers must not allow any individuals under isolation or quarantine to come to work at any time unless authorized by LHD

* Symptoms include fever of 100.4 degrees Fahrenheit or above, cough, trouble breathing, sore throat, sudden change in taste or smell, muscle aches or pains

** <https://www.cdc.gov/coronavirus/2019-ncov/travelers/map-and-travel-notice.html#travel-1>

